



**Ksan Society has moved the Temporary Capacity Expansion Shelter (TCES) to Joe's Place, its new location at 2822 Tetrault Street.**

**We are dedicated to facilitating a smooth transition to the new location, and look forward to developing respectful, informed, and open relationships with our neighbours and community partners.**

## **JOE'S PLACE**

Ksan Society has named the building Joe's Place, after Joseph (Joe) Keeler, an individual who made a significant impact on Ksan staff and clients by dedicating himself to overcoming his daily struggles while maintaining a genuine hope for a better future. Ksan Society sees the potential in all individuals to become independent and empowered members of the community, given the right support and compassion.

## **ABOUT KSAN SOCIETY**

Ksan Society is a non-profit social services organisation providing public education, social programs, safe shelter, food and essentials to women and children fleeing abuse, and to women, men and families who are homeless or otherwise disadvantaged in Terrace and surrounding area since 1979.

Ksan Society operates multiple shelters in Terrace, including Ksan Residence and Shelter, Transition House for Women and Children fleeing abuse, and the Temporary Capacity Expansion Shelter.

**Find detailed information about Ksan Society housing and services at [www.ksansociety.com](http://www.ksansociety.com)**

# Good Neighbours

Ksan Society is conscious of the potential impacts that the shelter may have on the surrounding neighbourhood and has implemented specific measures to mitigate them:

**Open 24/7** – The shelter is open 24/7. This ensures that clients can access shelter and support when needed and limits the influx of foot-traffic that can be associated with opening and closing times.

**Staffing** - Joe's Place will be staffed 24/7 to provide support to clients, ensure the site is maintained, and to address any issues that may arise in a timely manner. Staffing levels are dynamic and are adjusted regularly to suit the capacity and needs of the shelter.

**Security** - Ksan Society has contracted a private security company to provide 24/7 security.

**Maintenance** - Ksan Society's Maintenance Crew will visit Joe's Place on a regular basis to ensure the building and property are well maintained and clean.

**Privacy** – The enclosed area adjacent to the building is a designated multi-use space that will be used to support capacity fluctuations and the diverse needs of clients. All Ksan shelters and housing units have fenced areas for client and tenant use.

**Clean Sweep Team** – Joe's Place staff will perform daily clean sweeps to collect sharps and trash from the site and adjacent areas.

**Wrap around support services** - Beyond food and shelter, Ksan provides a wide range of wrap-around support services aimed at improving the overall well-being of those who access the shelter. We prioritize safety, and from there, we meet clients where they are to provide support aimed at developing empowerment, self-respect, and independence.

**Benefits to community** – Shelters save lives. Beyond addressing potential fatalities due to exposure and hunger, shelters like Joe's Place provide a safe and monitored space for individuals struggling with homelessness, mental health, and addiction. Shelters act as a hub for support services, where staff can assess the needs of clients and connect or refer them to the appropriate health and social service providers.





## TEMPORARY CAPACITY EXPANSION SHELTER (TCES)

The TCES was established April 1, 2020 to meet the new health and safety guidelines related to the COVID-19 pandemic. Funded by BC Housing, the program has continued to operate to meet our community's ongoing need for shelter and support services.

Originally located at the Turning Points location at 4444 Lakelse Avenue, program managers and staff quickly realized that the space, which was originally designed for office and extreme weather shelter use, was not conducive to providing safe and effective 24/7 shelter and associated supports. Ksan Society sought a new location with a more suitable layout and space for increased capacity, that would be accessible to clients and near other related services. After consultation with the City of Terrace and partner agencies, the building at 2822 Tetrault Street, formerly the Elk's Hall, was acquired in August 2022, and was already zoned appropriately for the intended use. The building underwent extensive renovations, which were completed end of March 2023.

### Board of Directors

The Ksan Society Board of Directors is made up of five community volunteers dedicated to promoting and supporting the provision of housing and social services. Board Members bring diverse community interests and perspectives to the Society, playing an integral part in the development of policy framework, future directions, and priorities while considering the needs of our surrounding community.

Questions about Joe's Place or general inquiries about Ksan Society can be sent to [ksan@ksansociety.ca](mailto:ksan@ksansociety.ca)

Questions about BC Housing can be sent to [communityrelations@bchousing.org](mailto:communityrelations@bchousing.org)